

What can I do to help make the flu clinics run smoothly and safely?

- Please attend at your allocated appointment time
- Only come if you have a booked appointment
- Please come alone unless you need someone to help you with your mobility.
- Wear a [face mask or face covering](#) unless you have a valid exemption
- Wear clothing that easily allows access to your upper arm and remove any additional coats and layers before arrival.
- Do not come to the session if you are feeling unwell with a cough, fever or loss of smell or taste, or if anyone in your family has had similar symptoms in the past 2 weeks.
- Follow all the instructions you are given on the day relating to social distancing
- Clinicians will not have access to your record and cannot provide any other care at this clinic. For other queries about your healthcare please contact the main surgery as usual.

What is the surgery doing to ensure the clinics run smoothly and safely for staff and patients?

- There will be a one way system in the hall
- Staff will be wearing PPE
- We will have an enhanced cleaning program.
- You will have a COVID health screen on arrival. Staff will ask you to go home if you are feeling unwell with a cough, fever or loss of smell or taste in the past week, or if anyone in your family has had similar symptoms in the past 2 weeks.
- Seating is only available for those with clinical need or for those with mobility reasons.
- All information that you need to read will handed to you and we ask you to help us by taking this paper home.
- You will be asked by the admin team to confirm your identity on check in rather than with the clinician.
- There will no longer be a number system on arrival.

What happens if I have been Shielding?

Given that you are in a high risk category for COVID 19 and influenza, it is even more important that you have the flu vaccine and that you come to the clinic.

The measures detailed above will ensure that the risks of infection are minimised.

You can ask to have your vaccine in your car outside the hall.

If you would prefer us to do this please let our team know on arrival.

Please be aware that we are **only** able to offer this option to those on the shielding list or those with severe mobility issues.

What happens if I am housebound?

If you go out to the hairdressers, supermarket or hospital appointments we would expect you to come to the clinic.

You can ask a family member or friend to bring you to the clinic or arrange a taxi. You may want to wear your mask whilst on your journey too.

Shurdington Community Hall is 10 minutes from the surgery on the Number 10 bus.

If you are so immobile that you never leave the house, then please let reception know so that we can add to you to our list of patients requiring vaccination at home.

My doctor/nurse normally gives me my flu jab when I come for an appointment in the autumn. Can I still do that?

With the changes to our working practice since the arrival of Covid19, we are only seeing patients face to face where that is felt to be clinically necessary. To minimize COVID risk the face to face part of this appointment may be shorter. To facilitate this we are managing a lot of routine medical care over the phone or by video.

We know that this set up is advised for the foreseeable future.

To make this easier for you and to speed up your access to a clinician we have introduced [econsult](#).

We really do not want you to miss out on your flu injection so please book in to one of our dedicated Clinics.